Issue

24/11/2026 4:33 pm GMT

The eCHR captures details of any issues raised against an item, together with all documents (see Documents) associated with those issues. This ensures a complete and traceable record of quality-related events is maintained within the eCHR for each manufactured item.

Issue information is linked to the eCHR line at the point each issue becomes relevant to the item or operation, with the record updated automatically as the issue progresses through its lifecycle.

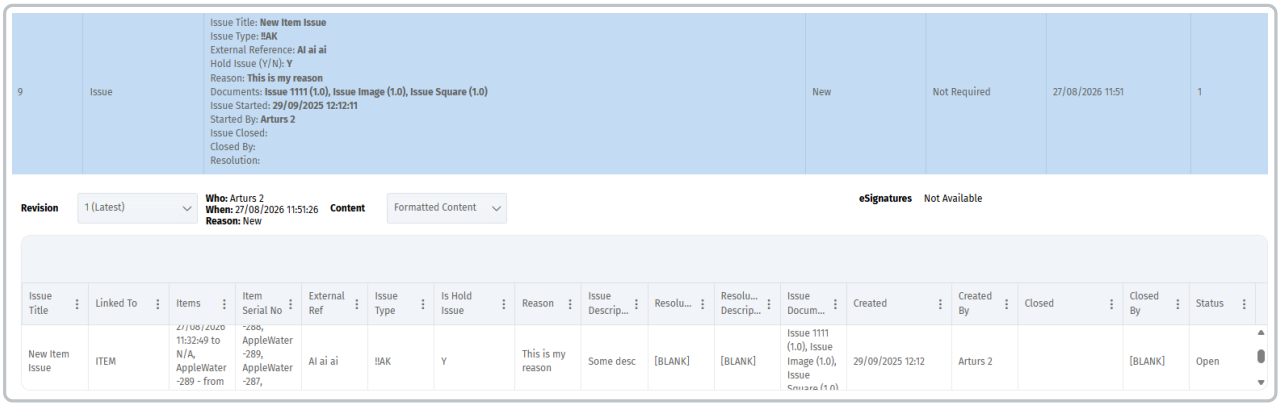
Triggers

- **Job**: A job-linked issue will trigger an inclusion in the eCHR when an issue is created or updated that is linked to the job on which any items in the eCHR are being processed.
- **Job Operation Issue**: Line created at the creation of any visits for the linked operation.
- **Workflow Node Issue**: Line created at the creation of any visits for the linked operation.
- **Item Issue**: Line created at the point the issue is created.
- **Item Operation Issue**: Line created at the point the issue is created.

Updates the eCHR record when any of the following events occur:

- The issue is updated.
- The issue is unassigned from the linked entity.
- A new issue document version is assigned to the issue.
- Issue documents are unassigned from the issue.

Website Report

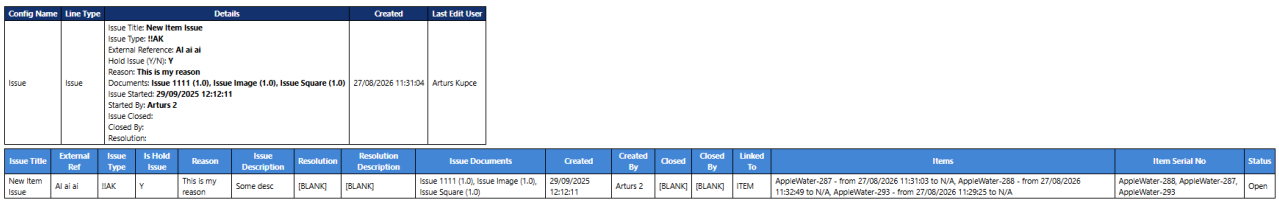


9	Issue	Issue Title: **New Item Issue** Issue Type: **!!AK** External Reference: **AI ai ai** Hold Issue (Y/N): **Y** Reason: **This is my reason** Documents: **Issue 1111 (1.0), Issue Image (1.0), Issue Square (1.0)** Issue Started: **29/09/2025 12:12:11** Started By: **Arturs 2** Issue Closed: Closed By: Resolution:	New	Not Required	27/08/2026 11:51	1

Revision 1 (Latest) **Who:** Arturs 2 **When:** 27/08/2026 11:51:26 **Reason:** New **Content** Formatted Content **eSignatures** Not Available

Issue Title	Linked To	Items	Item Serial No	External Ref	Issue Type	Is Hold Issue	Reason	Issue Descrip...	Resolu...	Resolu... Descrip...	Issue Docum...	Created	Created By	Closed	Closed By	Status
New Item Issue	ITEM	27/08/2026 11:32:49 to N/A, AppleWater -289 - from	-288, AppleWater -289, AppleWater -287,	AI ai ai	!!AK	Y	This is my reason	Some desc	[BLANK]	[BLANK]	Issue 1111 (1.0), Issue Image (1.0), Issue Square (1.0)	29/09/2025 12:12	Arturs 2		[BLANK]	Open

Printable Report



Config Name	Line Type	Details	Created	Last Edit User
Issue	Issue	Issue Title: **New Item Issue** Issue Type: **!!AK** External Reference: **AI ai ai** Hold Issue (Y/N): **Y** Reason: **This is my reason** Documents: **Issue 1111 (1.0), Issue Image (1.0), Issue Square (1.0)** Issue Started: **29/09/2025 12:12:11** Started By: **Arturs 2** Issue Closed: Closed By: Resolution:	27/08/2026 11:31:04	Arturs Kupce

Issue Title	External Ref	Issue Type	Is Hold Issue	Reason	Issue Description	Resolution	Resolution Description	Issue Documents	Created	Created By	Closed	Closed By	Linked To	Items	Item Serial No	Status
New Item Issue	AI ai ai	!!AK	Y	This is my reason	Some desc	[BLANK]	[BLANK]	Issue 1111 (1.0), Issue Image (1.0), Issue Square (1.0)	29/09/2025 12:12:11	Arturs 2	[BLANK]	[BLANK]	ITEM	AppleWater-287 - from 27/08/2026 11:31:03 to N/A, AppleWater-288 - from 27/08/2026 11:32:49 to N/A, AppleWater-293 - from 27/08/2026 11:29:25 to N/A	AppleWater-288, AppleWater-287, AppleWater-293	Open